

On Time Or Free

Trendway continues to set itself apart in the industry through its superior service. We have the fastest standard delivery in the industry coupled with the company's 2005 overall on time and complete shipments performance average of 99.95 percent. Trendway is so confident in its ability to maintain this high level of service, we will now offer customers the On Time Or Free promise.

The following guidelines apply:

- Trendway agrees to reimburse the end-user for any part of an order not ready for shipment on the acknowledged scheduled ship date (Form 6506).
- Reimbursement is limited to the end-user purchase price of Trendway product.
- Payment will be made upon receipt of the original end-user invoice.
- All decisions regarding reimbursement shall be in the sole discretion of Trendway and shall be final and binding on the end-user.
- Trendway shall have no obligation to reimburse the end-user if the reason for its failure to perform is beyond its reasonable control, including carrier performance or an event of force majeure.
- This offer is limited to Trendway's acknowledged ship date and does not include shipments rescheduled at the end-user or dealer's request.
- Trendway reserves the right to modify this offer at any time without notice.



www.Trendway.com

1-800-893-8115

